



## **Shipping Policy**

We endeavour to despatch all orders within 7 days of payment being received. Production times can vary according to stock quantities, which can affect this timeframe.

Orders will be shipped via Australia Post or third-party courier services and be delivered between Monday to Friday 9am to 5pm excluding Public holidays (subject to their terms and conditions).

Please make sure all customer shipping details are correct as we cannot redirect any orders once they have been dispatched.

All parcels are sent via the terms and conditions of the carrier and may require a signature upon delivery.

In the event that there is no one in attendance at the nominated delivery address, couriers including Australia Post may leave a parcel collection card or instruction for arranging re-delivery.